

Early Help Sources of Information and contacts 2024/25

If you have concerns, please ask to speak to the Headteacher or SEND Officer.

We work very closely with parents, carers and families to ensure our pupils have the support they need. The conversations we have with you will be confidential and we will always ask for your consent to share information before we contact any other organisation – unless we feel a child is at risk of immediate harm, in which case would contact the local safeguarding team.

Customer First	<p>This is the first point of contact with Social Care in Suffolk if you have concerns about a child or vulnerable adult.</p> <p>Call 0808 800 4005 (free from landlines and mobiles)</p> <p>Opening hours are 8am – 6:45pm Monday to Friday. Outside these hours this number will divert to the Emergency Duty Service who can deal with any matters that cannot wait until the next working day.</p>
Suffolk Safeguarding Partnership	<p>This website is a good source of a range of information about agencies which work together to safeguard children and young people.</p> <p>The SSP is a statutory body made up of partners and stakeholder from a range of agencies across Suffolk who are committed to safeguarding and the welfare of children. They bring a range of knowledge, expertise and experience under the leadership of an independent Chair.</p> <p>The role of the SSP is to provide guidance and support as well as scrutiny and challenge of safeguarding practice.</p> <p>www.suffolksp.org.uk</p>
	The SNT works alongside partner agencies to address:

Clarkes Lane, Oulton Broad, Lowestoft, Suffolk NR33 8HT

Telephone: - 01502 561893 / Fax: - 01502 501339

Email: - office@warrenschool.co.uk Website: - www.warrenschool.co.uk

Suffolk Constabulary Safer Neighbourhood Team	<ul style="list-style-type: none"> • Mental health and vulnerable people, including individuals excluded from mainstream society • Anti-social behaviour and crime reduction, including working with other licensing agencies and local businesses • Domestic violence <p>The team have specific officers who specialise in working with young people. www.suffolk.police.uk/your-area/lowestoft</p>
Suffolk Parent Carer Network	<p>We are a voluntary organisation of parents and carers of children and young people with additional needs and/or disabilities in Suffolk who aim to be a voice to inform service providers of the needs of disabled children, young people and their families</p> <p>www.spcn.org.uk</p>
Suffolk Family Information Services (FIS)	<p>The Suffolk Family Information Service (FIS) offers free impartial advice about childcare and other services that support parents and carers of children and young people aged 0-19 years and up to 25 years for children with SEND (Special Educational Needs and Disabilities)</p> <p>Advice, information and support regarding childcare and childminders, baby and toddler groups, activities, parent programmes and other support groups.</p> <p>Telephone 0345 60 800 33 www.suffolk.gov.uk/family</p>
Online Safety	<p>Online safety is part of our ongoing curriculum, please contact the school if you require any specific support</p>
Bullying (including cyber-bullying)	<p>Please refer to our Anti-bullying policy available on the school website. In serious cases of bullying, parents should contact the policy, particularly if there are threats involved. In an emergency call 999. Other sources of help include www.bullying.co.uk</p>

Drug Concerns	<p>Infobuzz provides individual targeted support around drugs and emotional health issues, development of personal and social skills, information and support around substance misuse. www.infobuzz.co.uk</p> <p>For advice re drug/alcohol misuse www.onyourmind.nhs.uk</p>
Child Sexual Exploitation (CSE)	<p>https://www.suffolksp.org.uk/parents-and-carers/child-sexual-exploitation/</p>
Domestic Violence	<p>https://www.suffolksp.org.uk/safeguarding-topics/domestic-abuse-and-violence/</p>
Fabricated and Induced Illness	<p>https://www.nhs.uk/mental-health/conditions/fabricated-or-induced-illness/overview/</p> <p>for information on behaviours and motivations behind Fabricated and induced illness.</p>
Female Genital Mutilation (FGM)	<p>The Female Genital Mutilation Act was introduced in 2003 and came into effect in March 2004. The Act makes it illegal to practice FGM in the UK, makes it illegal to take girls who are British nationals or permanent residents of the UK abroad for FGM whether or not it is lawful in that country, makes it illegal to aid, abet, counsel or procure the carrying out of FGM abroad and has a penalty of up to 14 years in prison and/or a fine. In 2016 the Government released new Multi-Agency statutory guidance.</p> <p>https://www.suffolksp.org.uk/parents-and-carers/female-genital-mutilation-fgm/</p>
Forced Marriage and Honour-based Abuse	<p>A forced marriage is a marriage in which one or both spouses do not (or in the case of some adults with learning or physical disabilities, cannot) consent to the marriage and duress is involved. Duress can include physical, psychological, financial, sexual and emotional pressure.</p> <p>https://www.suffolksp.org.uk/safeguarding-topics/forced-marriage/</p>

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Gender-based violence/violence against women and girls (VAWG)	<p>Government Home Office policy document https://www.gov.uk/research-for-development-outputs/reporting-gender-based-violence</p>
Mental Health	<p>In the first instance, if you have concerns about your child’s mental health, please ask to speak to a member of the school leadership team.</p> <p>LD CAHMS 01502 535000 www.nsft.nhs.uk</p>
Private Fostering	<p>Private fostering is when a child under the age of 16 (or 18 if the child has a disability) lives with someone who is not a close relative (ie not their grandparents, aunt, uncle, brother, sister, cousin, or step-parents) for 28 days or more unless that person has parental responsibility for them or is a local authority or agency foster carer.</p> <p>https://www.suffolksp.org.uk/parents-and-carers/private-fostering/</p>
Prevent and Radicalisation	<p>Prevent is the multi-agency set of arrangements aimed at preventing individuals and groups from engaging in violent extremism. Prevent is not aimed at suppressing freedom of thought and expression. Early indicators of extremism include:</p> <ul style="list-style-type: none"> • Showing sympathy for extreme causes • Glorifying violence • Evidence of possessing illegal or extremist literature • Advocating messages similar to illegal organisations such as ‘Muslims Against Crusades’ or other non-proscribed extremist groups such as the English Defence league. • Out of character changes in dress, behaviour and peer relationships <p>https://www.suffolksp.org.uk/safeguarding-topics/prevent/ https://www.suffolksp.org.uk/parents-and-carers/radicalisation/</p>
Children Missing Education (CME)	<p>A child missing from education is:</p> <ul style="list-style-type: none"> • In-between the compulsory school age of 5-16

- Not at school
- Not attending alternative education arrangements

A child may be missing from education because:

- They didn't start at a school
- They left an independent school or college
- They were excluded from school
- Their parents took them out of school
- They didn't move from school to another school, for example, moving to another local authority area
- They didn't move into the next school in their life; for example primary school to secondary school
- Their family is part of a mobile community

If you think a child is missing from education the Child Missing Education Officer on 01473 265224 (Monday to Friday 8am-4pm) or email CME@suffolkgcsx.gov.uk

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